# GCOLLECTOR Guided by travel





June 04 - June 17, 2015

14 Days • 22 Meals

12 Breakfasts • 4 Lunches • 6 Dinners

*Highlights:* Johannesburg, Soweto, Panoramic Route, Kruger National Park, Safari Game Drive, Garden Route, Knysna, Featherbed Nature Reserve, Ostrich Farm Visit, Wine Tastings, Cape Town, Table Mountain The "**Collette Foundation**" is an employee-run, global initiative connecting Collette employees, its vendors, and travelers like you with partner communities worldwide in our mission to improve the quality of life for children worldwide – one project at a time.

# **Rates Per Person**

DON'T MISS OUT! BOOK NOW! Double \$5,799, Single \$6,699

# **REGULAR RATES**

**Double** \$5,999, **Single** \$6,899

\*Included in Price: Round Trip Air from McCarran Intl, Air Taxes and Fees/Surcharges, Hotel Transfers \*Not Included in Price: Cancellation Waiver and Insurance of \$300 per person

Click here for

Important Reservation Information

# **Itinerary at a Glance**

- Day 10vernight Flight
- Day 2 3Southern Sun Katherine Street Sandton , Sandton
- Day 4 5Protea Hotel Kruger Gate, Kruger National Park
- Day 6 8Log-Inn Knysna, Knysna
- Day 9 10Spier Hotel, Stellenbosch
- Day 11 13Cullinan Hotel, Cape Town On some dates alternate hotels may be used.

# **Essential Experiences**

- Visit the oldest working ostrich farm in Oudtshoorn, South Africa, the "Ostrich Capital of the World," and learn about these fascinating animals.
- See the breathtaking Drakensberg Mountains, the highest mountains in southern Africa, as you travel along the Panoramic Route.
- Search for the "Big 5" during your included open-air safari game drive!

For more information call Zighe Mwachofi To Africa Tours and Safaris, Inc. 702-987-1510 safaris@toafricatours.com

Included Meals Key

B = Breakfast, L = Lunch, D = Dinner

# To Africa Tours and Safaris, Inc. presents:

REQUEST MORE INFO

# **Spectacular South Africa**

# Culture & Nature in Harmony

# Day 1: Thursday, June 4, 2015 Overnight Flight

One country with a world of treasures, South Africa awaits your arrival. Breathtaking mountain scenery, winding coastlines, remarkable cultural diversity and abundant wildlife in its natural habitat comprise this incredible experience. **Day 2: Friday, June 5, 2015 Sandton, South Africa - Tour Begins** 

# Your journey begins in Sandton, a city established in 1969. Famous for its rich veins of gold and other valuable

# minerals, it is now the bustling cosmopolitan center of greater Johannesburg.

# Day 3: Saturday, June 6, 2015 Sandton - Soweto - Sandton

Today your tour manager helps you discover the history of the languages you will experience on your tour along with key words and phrases. A guided tour of Soweto – <u>So</u>uth <u>West To</u>wnship – showcases luxurious mansions and informal settlements as you learn about the historic significance of the area. Visit the Hector Pieterson Museum which commemorates the role of the country's students in the struggle against apartheid. **Experience the regional lifestyle when joining locals for lunch at a nearby Shebeen or house tavern.** This afternoon have some time to ponder history at Liliesleaf, the location of Nelson Mandela's arrest and the former center and place of refuge of the liberation movement. Gather this evening with your fellow travelers for a welcome dinner. (*B*, *L*, *D*)

# Day 4: Sunday, June 7, 2015 Panoramic Route - Kruger National Park

Travel through the spectacular Drakensberg Mountain Range en route to Kruger National Park, the largest game reserve in South Africa. Scenic wonders surround you as you pass through the Blyde River Canyon, made mostly of red sandstone and known as one of Africa's greatest natural wonders. Set against the triplet mountain formation of the Three Rondovals, resembling traditional round houses of the indigenous people, the canyon is the third largest in the world. Along this magnificent route you will also see Bourke's Luck Potholes, the dramatic natural cylinders shaped by millions of years of natural erosion caused by fast flowing sand-filled waters. This evening, enjoy a traditional BOMA dinner under the stars where you may sample some local game meat! (B, D)

# Day 5: Monday, June 8, 2015 Kruger National Park - Safari Game Drive

Have your cameras ready for an unforgettable day of adventure and excitement! Enjoy a full day open air vehicle safari game drive. A local expert leads you in search of the "Big 5" – elephant, buffalo, lion, leopard and rhino – and provides insight into these fascinating animals along the way. Watch carefully – you may also see a graceful impala, dazzling zebra or gorgeous giraffe. Relax with a picnic lunch surrounded by the natural beauty of Kruger National Park. (*B*, *L*, *D*)

# Day 6: Tuesday, June 9, 2015 Kruger National Park - Johannesburg - Knysna

Travel back to Johannesburg to board your flight to George. Upon arrival, travel to the picturesque resort town of Knysna, in the heart of the Garden Route, to enjoy a 3-night stay. (B)

# Day 7: Wednesday, June 10, 2015 Knysna

Today you visit nearby Featherbed Nature Reserve. Begin with a lagoon cruise out to the famous Knysna Heads which mark the entrance to the lagoon. **Next, board a 4x4 vehicle and travel deep into the forest.** Discover the local flora and fauna during a leisurely-paced nature walk. Enjoy lunch amongst the ancient milkwood trees – so called because of their white latex sap - before your return cruise. This afternoon, visit Plettenberg Bay, a tranquil and charming town

originally known as "Bahia Formosa" (or "Beautiful Bay"). Enjoy views of beaches, dramatic rock formations and lagoons. Later you return to Knysna. (B, L, D)

# Day 8: Thursday, June 11, 2015 Knysna - Oudtshoorn - Knysna

This morning, your township tour will highlight the diversity of this community followed by a touching experience as you visit a school\*. Learn about the efforts of the Collette Foundation and the local community to conquer the challenges of educating the children of the region. Travel to Oudtshoorn, the ostrich capital of South Africa. Enjoy a guided tour of one of the oldest working ostrich farms in the area and, if you wish, go for a ride on one of these great birds! An outdoor barbecue lunch adds to an amazing day. Upon your return to Knysna, enjoy some time to independently explore the charming waterfront area. (B, L)

# Day 9: Friday, June 12, 2015 Knysna - Stellenbosch

Before leaving the Garden Route, enjoy a visit to the Aloe Forex region where you will enjoy an aloe-tapping demonstration and a stroll in the indigenous gardens. Next, journey to the heart of the beautiful winelands region, known for its colorful mountains and endless vineyards. This evening enjoy a wine tasting of Spier's delicious reserve wines in their tasting room. (B)

# Day 10: Saturday, June 13, 2015 Stellenbosch

Later this morning you set out on a walking tour of Stellenbosch, one the oldest European settlements in the region. This afternoon, indulge in a wine and chocolate tasting. The remainder of your afternoon is at leisure to spend as you choose. Tonight, enjoy a lovely dinner with an emphasis on locally sourced, seasonal foods. (B, D)

# Day 11: Sunday, June 14, 2015 Stellenbosch - Cape Town

This morning, travel to Cape Town to enjoy a panoramic tour of this beautiful harborside city. Cape Town celebrates its noted architecture that fuses the traditions of the French, German and Dutch. Enjoy a thrilling ride on a cable car as it whisks you to an altitude of more than 3,000 feet, landing atop the aptly named, and flat-topped, Table Mountain. The views of Cape Town, Robben Island and Lion's Head will leave you breathless. Return to the city via Table Bay, passing through the Malay Quarter with its mosques and minarets. Make a special stop at the Milnerton Lighthouse. (*B*)

# Day 12: Monday, June 15, 2015 Cape Town

Explore the coastal scenery and charming towns that populate the Cape Peninsula. Travel out to Cape Point, stopping for a visit with the penguins at Boulders Beach. On your return, explore the fascinating and famous Kirstenbosch Botanical Gardens, home to over 5,000 species of plants native to South Africa. (*B*)

# Day 13: Tuesday, June 16, 2015 Cape Town

The day is yours to explore Cape Town. Your tour manager is available to offer suggestions. This evening, experience a unique farewell to Africa as you enjoy a lesson on the Djembe Drums to learn the local beat. Then, experience a soothing hand washing ceremony before a traditional African dining experience! (B, D)

# Day 14: Wednesday, June 17, 2015 Cape Town - Tour Ends

# Your tour ends today in Cape Town. (B)

Please Note:

- Book Now rates valid until Dec 05, 2014, valid on air inclusive packages only.
- Air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.
- Wildlife sightings cannot be guaranteed. Table Mountain Cableway is subject to change and availability due to weather conditions.
- \*Please note that Collette Foundation sites may not be available for visits due to school holidays, weekends or programming challenges.
- To complete your tour, we <u>include</u> roundtrip airport-to-hotel transfers when purchasing Collette airfare with your tour. If you have arranged for your <u>own air</u>, we are pleased to provide you the option of *purchasing* these transfers. Please note that all transfers will leave at pre-scheduled times.
- Single accommodations are limited. Triples are not available on this tour. Rooms to accommodate a child are limited and available on request only.
- Our air passengers will arrive on Day 2 at Johannesburg airport. All of our transfers on Day 2 will be from Johannesburg airport to Sandton.
- For passengers transiting via Europe, an additional overnight flight will be required. Day rooms or overnight stays can be arranged for a cost upon request.
- Malaria pills are recommended when visiting Kruger National Park. Consult your physician 2-3 weeks prior to departure. Each client is
  responsible for proper documentation and inoculations that may be required and/or recommended to participate on this tour. Please contact
  your local travel clinic or doctor for specific details on the destinations you are traveling to and from.
- The internal flights on this program are not included in the land price of your vacation. These flights need to be arranged and purchased separately if you arrange your own air. Internal flights are included with the air portion of your vacation if you purchase air through us.
- <u>Important Passport Information</u>: Passports must be valid for at least 30 days beyond the intended period of stay. You must have 4 blank pages (with visa hologram) remaining in your passport to allow for the entry stamp to be issued for South Africa as well as the visa for Zimbabwe and Botswana (if you are traveling on the Victoria Falls extension). The two pages for South Africa MUST be facing each other. Failure to comply with this law will result in denied boarding of your international flight. If you have questions please see your travel professional or call Collette.
- Many activities in this itinerary include walking on uneven terrain, or require significant walking at times. Some of the unique experiences, such as visiting historical areas, mean accessing locations by foot because motorcoaches are restricted. If you require a walker or wheelchair, or have difficulty walking, you may not be able to access some of these areas and may want to consider an alternate tour. Our travel counselors can provide additional information or assistance to help you determine the perfect trip for you.
- CST#2006766-20 UBN#601220855 Nevada Sellers of Travel Registration No. 2003-0279



# Extend your vacation with...

# **Optional 4 Days 3-Night Victoria Falls Post Tour Extension**

# Rate: \$2,149.00 USD per person, double, land & air inclusive

5 Meals: 3 breakfasts, 1 lunch, 1 Dinner

# Day 14: Cape Town - Johannesburg - Zimbabwe

Fly this morning\* to one of the world's natural wonders, Victoria Falls, and transfer to the Victoria Falls Hotel, known as the "grand old lady of the falls." Upon arrival you'll enjoy a tour of this historic hotel. Tonight, enjoy a leisurely cruise on the Zambezi River, taking in the majestic African sunset.

## **Day 15: Victoria Falls**

Early this morning you will enjoy an elephant back safari and a chance to meet African elephants up close. After breakfast you have an opportunity to interact with the residents of a local village. Following lunch with a local family, take a walking tour of Victoria Falls, truly one of the "Seven Wonders of the World." Shop at a local curio market before returning to your hotel. (B, L)

# **Day 16: Victoria Falls**

Your day is free to explore independently. (*B*, *D*) **Day 17: Victoria Falls - Johannesburg, South Africa - Tour Ends** Later this afternoon, board your international flight home. (*B*)

# Please Note:

- A minimum of 6 passengers is required for this extension to operate.
- Triple and child accommodations are not available on this extension.
- Extensions not purchased at time of deposit are subject to availability and applicable charges at time of request.
- This extension is hosted by a local representative who will provide all included services.
- Malaria pills are recommended when visiting Zimbabwe and Botswana. Consult your physician 2-3 weeks prior to departure.
- \*The internal flight is not included in the land cost of your tour. This flight needs to be arranged and purchased separately if you arrange your own air. Internal flights are included with the air portion of your extension if you purchase air through us.
- A valid **visa** is required for Zimbabwe at an approximate cost of 45 USD for US citizens. A multiple entry visa is required for Zimbabwe if you wish to purchase the optional Chobe day trip. Multiple entry visa cost is approximately 55 USD for US citizens. Canadian citizens are required to purchase two single entry visas; each entry is at a cost of approximately 75 USD each (totaling 150 USD). Passports must have a blank page for the visa to be placed. The visa may be purchased upon arrival, payable in cash only. Rates are approximate and can be changed at any time based on governing authority.

# Extend your vacation with...

# **Optional 4 Days 3-Night Dubai Pre Tour Extension**

# Rate: \$349.00 USD per person, double, land only, additional air segment purchases required 4 Meals: 3 breakfasts, 1 Dinner

# Day 1: Overnight Flight

Your tour begins with an overnight flight to Dubai.

# Day 2: Dubai - Extension Begins

Today you arrive in Dubai, one of the world's most exciting destinations. The remainder of your day is at leisure to relax or explore this dynamic and cosmopolitan city. As one of the seven emirates of the United Arab Emirates, Dubai is considered the shopping capital of the Middle East. With its many world-famous man-made structures built in recent years, Dubai is a must-see destination for any traveler and will surely be an experience you will always remember.

#### Day 3: Dubai

Dubai is a city that provides a new setting at every turn. Richly mixing together the old and the new, it's a city of ages that rises out of the desert and crowns the gulf coast with its presence. Your route takes you to a magnificent

view of Dubai Creek, passing by the heritage area of Bastakiya, with its fascinating old wind-towered houses built by wealthy merchants. Visit the 180-year-old Al Fahidi Fort, which today houses the Dubai Museum. Continue your journey by abra – a traditional water taxi – across the creek. Stroll through the spice and gold souks – markets. On your way to Burj Al Arab – one of Dubai's landmarks – make a photo stop at Jumeirah Mosque. Your afternoon is at leisure. (*B*)

Day 4: Dubai

Your morning is at leisure. This afternoon your safari guide will take you on a 4-wheel drive into the golden sand dunes of Arabia. Experience the thrill of a lifetime while riding through the dunes. Enjoy a scenic sunset overlooking the desert. Continue to a Bedouin campsite where you can enjoy camel riding, Henna design, Arabic gava, and a delicious barbeque dinner. During dinner watch as an enchanting belly dancer performs to Arabic rhythms. (*B*, *D*)

# Day 5: Dubai - Johannesburg

# You will board your flight\* to Johannesburg. (B)

#### **Please Note:**

- Extensions not purchased at time of deposit are subject to availability and applicable charges at time of request.
- This extension is hosted by a local representative who will provide all included services.
- Triple accommodations are not available.
- For US, UK and Canadian citizens, no advance visa arrangement is required to visit the UAE when your stay is less than 30 days. Simply
  disembark your flight at Dubai International Airport and proceed to Immigration where your passport will be stamped with a <u>30-day visit
  visa</u> free of charge. Rates can be changed at any time based on governing authority.
- A minimum of 2 passengers is required for this extension to operate.
- \*The flight from Dubai to Johannesburg is not included in the land-only cost of your tour.

# **AVAILABLE OPTIONS:**

# Knysna

# Savor the Flavors of South Africa • \$65

This evening, enjoy a taste of the Garden Route. Relax on the dock of the famous Knysna lagoon. Learn about the local oyster fishing industry as you explore the art of shucking oysters and sip a glass of sparkling wine as you do it. Later, board a paddle boat for an incredible cruise along the lagoon. Be sure to take a moment to soak in the natural beauty that surrounds you. Enjoy a sumptuous dinner buffet complete with a glass of wine. *Duration: Approximately 2.5 hours*.Please note a minimum of 10 passengers is required. Transportation is included.

# **Victoria Falls**

# Chobe Day Trip, Botswana • \$235

Depart this morning for a full day adventure into Botswana to Chobe National Park. Known for its teeming wildlife, forests, marshy swamplands and sandy, rocky outcropping, Chobe offers and outstanding opportunity to see wildlife by land and river! Upon arrival, enjoy a fantastic cruise along the Chobe River to see wildlife in search of the local animal population. With the opportunity to spot everything from bird life to the Big 5, you want to have your camera ready! Enjoy lunch along the banks of the river, before entering Chobe National Park in your open air safari vehicle searching for wildlife on land. Return in the early evening to Victoria Falls. This option must be purchased a minimum of 7 days prior to arrival in Victoria Falls to ensure availability.. *Duration: Approximately 8 hours.* Please note a minimum of 2 passengers is required. Transportation is included.

# **CANCELLATION WAIVER:**

# **Worry-Free Cancellation**

Our industry-leading cancellation waiver offers travellers a full cash refund for the

price of the tour, right up to the day prior to departure, minus the small cost of the waiver. Travel worry-free knowing if anything changes, you're protected.

# Plus, you're covered on tour.

Our cancellation waiver and insurance plan covers you on tour. If you have to stop your trip or return home early, need medical assistance or evacuation, suffer a baggage loss or delay; or are delayed on tour for 12 hours or more, you're covered.

Cancellation Waiver and Insurance is just \$300 per person. <u>Click here</u> for complete details.

# **TRAVEL TIPS:**

# Spectacular South Africa

Listed below is important information to assist you in preparing for your upcoming trip. This



Return to Itinerary

Return to Itinerary

information provided will help you have a more enjoyable experience while you are on your tour.

# Accommodations

On some programs, there are a limited number of single and triple rooms. Double rooms usually consist of 2 beds. Triple rooms are normally a standard double room with 2 beds. A cot or rollaway bed may be added to the double room at some hotels, based on room size and fire codes. When triples are not available, appropriate charges for single and twin accommodations will be assessed.

We make every effort to accommodate your specific requests and forward them to the hotels. These requests cannot be guaranteed as hotels may not always be able to honor them.

Check-in times are set by individual hotel properties and vary by hotel. Depending on your arrival time, there may be a delay in gaining access to your room as most hotels offer afternoon check-in. We ask guests to observe check-out times at all properties as designated by the hotel.

Some hotels require a credit card imprint or your passport information upon check-in in order to activate telephones in the rooms and for potential incidental charges. Most hotels charge an access fee for using phones in hotel rooms. Please check with the front desk personnel at each hotel for specific policies.

Hotel membership programs are not applicable.

In certain countries, hotel rooms tend to be smaller than standard U.S. accommodations. Please be assured that we use high quality properties throughout each country.

# ADA

The Americans with Disabilities Act does not apply outside of the United States.

In compliance with the Americans with Disabilities Act, we will make reasonable efforts to accommodate the special needs of tour participants. Persons requiring individual assistance must be accompanied by a companion who is capable of, and totally responsible for, providing the necessary assistance. Neither our personnel nor its suppliers may physically lift or assist clients onto transportation vehicles.

We regret that we cannot provide individual assistance to a tour member who has special mobility, dietary or other like needs.

# **Clothing & Packing Tips**

As you prepare to explore South Africa, enjoy a casual dress style and be sure to pack comfortable walking shoes. Lightweight cottons are suggested for shorts, slacks, tee shirts, as well as hats. Also be sure to pack one warm jacket and/or sweatshirt.

It is recommended to bring clothing that may be worn in layers which may be added or removed as the temperature changes. You may want to pack a hat and sunscreen as well.

For those travelers partaking in the Victoria Falls extension, it is recommended to bring a light rain jacket, umbrella and good walking shoes that may get wet. During the walking tour of the falls, the mist of the falls can become quite heavy when walking through the rainforest. Jackets are required for gentlemen at dinner. No shorts, sneakers or tee shirts are allowed in the fine dining restaurant.

# **Clothing & Packing Tips**

If you are taking prescription medication, please be sure to take an adequate supply for your tour and a few additional days, in original prescription containers. Medication should be packed in your carry-on baggage. Do not place it in your checked luggage. You may want to carry an extra prescription in a separate bag in case medication is lost.

# **Collette Foundation**

In South Africa, the Collette Foundation is supporting the Knysna Educational Trust, in Knysna. The mission of the Trust is to upgrade the overall standard of education for impoverished children focusing on pre-school level, which will enable the children to go to the next level of education. To accomplish this, even the most basic supplies are required.

Many of our past travelers have inquired about in-kind donations. The Collette Foundation does not accept in-kind donations directly, however, if you would like to bring items the children (ages newborn to 6) are in need of, below is a list of suggestions:

- Pre school developmental games (child age 3 to 6)
- Blanket for pre school age child (age 3 to 6)
- 4 to 100-piece wooden puzzles
- Jumbo sized wax crayons
- Children scissors right and left handed
- Cot mattress covers
- Powder paints basic colors
- Bright classroom posters with colors, alphabet letters, shapes and themes

For more information about the Collette Foundation please visit www.collettefoundation.org.

# Currency

Your personal bank card may work at local ATM machines in the destination you are traveling to and would dispense local currency. Please contact your bank to determine if this option is available, that your PIN number will be accepted, to inform them that you are traveling and to determine if any charges apply for each transaction.

You may exchange your money at airports, banks, and exchange bureaus. Most hotels in South Africa do not offer foreign exchange, and if they do it is for small sums of money. In most cases, a commission charge will be assessed to exchange your money. The city generally offers a better currency exchange rate than airports.

We recommend carrying only a few major credit cards. Credit card purchases often provide an extra guarantee on your purchase (check with your specific credit card company for details and fees). It is advisable to contact any credit card company you intend utilizing while on tour before you depart to notify them where you will be traveling, to avoid any rejection of services.

The local currency of South Africa is the South African Rand.

Local currency will be needed for lunches, gratuities and small items such as postcards and postage and for shopping in the markets.

If optional tours are made available to purchase, please note that credit cards must have an expiration date of greater than 30 days from the start of the tour.

#### Electricity

An adaptor (which changes the physical plug) and/or converter (which changes the electric current) are necessary if you plan to use an appliance with voltage different from the standard within the country you are visiting. Please note, if your appliance has dual voltage you may still need an adaptor for the plug.

When packing your electronic items for travel, please review the converter electric current level to make sure it is the same or greater than the items you are planning on using. If you plan on utilizing or transporting a sleep apnea machine, please remember to pack an extension cord and adapter plug to ensure proper function.

# Elevation

Johannesburg has an elevation of 6,000 ft above sea level.

# **Helpful Hints**

Bring a camera, memory cards, film, and batteries and be sure to bring enough photography supplies for your entire trip. If you have a video camera, bring an extra battery, plus proper recharging equipment. Due to security screening, we recommend storing your equipment in your carry-on luggage.

Bring a travel alarm clock, travel sewing kit and an alcohol based gel hand sanitizer when soap and water is not accessible.

Pack items that may leak in plastic bags. Do not pack any articles of value in your checked luggage.

As a precaution, we suggest that you divide the contents of your suitcase with your traveling companion.

Avoid over packing and leave room for souvenirs that you plan to take back home.

# **Helpful Hints**

Bring a copy of your passport/identification and pack it separately from the original.

Leave a copy of your tour itinerary at home with your emergency contact and a copy of your passport. Remember when flying you can only take one quart size bag with no more than 3 ounces of any one liquid. Liquids that do not fit in the one quart size bag and are larger than 3 ounces will be discarded by security. Remember to hydrate and get up and stretch while flying.

If you are considering using your cell phone while traveling internationally, you should check with your cell provider concerning their access and charges for overseas calls, texting and emailing for the specific destination you are

#### traveling to. Included Features

The following are included in your tour package: transportation via motorcoach, accommodations, hotel luggage handling, meals, sightseeing, admission charges (as outlined in your itinerary), and applicable gratuities for bellmen, doormen and dining room wait staff. Customary gratuities for hotel housekeeping staff, local sightseeing guides, drivers and tour managers have not been included.

# Luggage

Please consult with your scheduled airline as luggage fees and restrictions vary by carrier and destination. Due to the limited motorcoach capacity, one checked luggage (62 inches in length, height and width; weight not to exceed 23kg/50lbs) is allowed on tour.

We also encourage just one carry-on bag per individual (for carrying items that might be needed during the day's sightseeing excursions or camera/video equipment). Dimensions for carry-ons should not exceed 17" x 12" x 10", allowing it to fit under the seat or in the overhead rack of most motor coaches.

If you exceed the limit of 2 bags, we cannot guarantee that your additional luggage will be able to fit in the touring vehicle. Storage or shipment of additional luggage will be at your own expense.

If we are able to accommodate your additional luggage, we will assess a fee of 4 USD per bag per hotel. Please remember to label your luggage and important items with your name, home address and telephone number. We recommend labeling your luggage on both the outside and inside of the bag.

Please attach only the plastic luggage tag included in this mailing to your checked luggage before checking in for your flight.

Your paper luggage tag is to be attached at the first hotel.

We cannot assume liability or accept claims for loss or damage to luggage and personal effects due to breakage, theft or normal wear and tear that results from hotel, airline and group carrier handling. It is in your best interest to have adequate insurance (such as our comprehensive "No Worries Travel Protection") to cover these eventualities.

#### Luggage

For your inter-flights within Africa, there is a maximum of 20 kilos (approximately 44lbs) for your carry-on bag. Most airlines charge by weight over instead of a flat over weight fee for each leg of the journey.

#### Meals

Most meals are included as indicated in your document itinerary.

Guests with special dietary requirements must advise their travel counselor at the time of booking and also the tour manager upon joining the tour.

When information is provided, every effort will be made to accommodate these requests.

Please be advised that the average cost of meals (not inclusive of tax and gratuity) that are not included in your tour are as follows: lunch 10 to 15 USD and dinner 10 to 20 USD.

# Name Badges

Collette provides name badges to our travelers in order to facilitate conversation among fellow travelers. The name badge also ensures that a Collette representative can easily recognize you, especially at airports upon arrival.

# Reading List

Interested in reading about your destination before you depart? We have pre-selected travel guides, novels and books on history, nature and art to help enhance your total vacation experience. You can access the complete list by typing the following into your web browser. Select the region of the world to find your tour:http://www.longitudebooks.com/find/d/77/r/CV/mcms.html

#### Shopping

One of the best parts of traveling is coming back home with souvenirs that really reflect the place you've just been. In South Africa you'll find a plethora of cultural products like carvings of animals made of soap stone, ebony, or other woods; wooden masks, bowls, jewelry and chess sets; jewelry made of precious stones like diamonds and semi precious stones such as malachite, lapis and topaz; native art paintings, murals and sculptures; safari clothing; and tiedyed prints of animals.

Please note that there are strict laws forbidding the purchase and sale of ivory and other items made from animals. Ostrich eggs presently are not allowed to come in to the U.S. Please refrain from any purchase (ostrich egg lamp covers, egg bowls etc.) as they will be taken away from you upon your arrival in the United States. Ostrich feathers and leather are fine to purchase.

# Shopping

If you purchase DVDs or other electronic equipment abroad, check that it is compatible with your PC or other home equipment.

#### Smoking

Smoking Restrictions:

Our tours are non-smoking throughout.

If you require a smoking room, please alert your agent upon tour booking.

Please be mindful of locations where smoking is prohibited: the motorcoach, at dining venues and other restricted areas on tour including most hotels. Customers are responsible for any fines incurred for failure to comply with smoking restrictions.

# Time Zone

South Africa is 7 hours ahead of Eastern Standard Time (6 hours during Daylight Saving Time).

# **Tour Manager**

We pride ourselves on having the best-trained and most experienced tour managers in the industry. Gratuities should be extended on a voluntary basis and should be in direct proportion to the level of professionalism and personal service extended to you throughout the tour. Past experience has shown that a guideline of 4-6 USD per person for each traveling day is a customary amount for the tour manager. A customary amount of 3-5 USD per person per day is suggested for the driver.

#### Transportation

Flight Information, Departure Taxes & Fees

Land Only Vacations:

If you chose to purchase a land only vacation, pay particular attention to flight segments that occur during the tour which are not included in your land only rate.

You must purchase these internal flight segments and the schedule must match the flights that we utilize on the group tour.

Please provide us with your flight schedules for the entire tour six weeks prior to departure so we may secure services if you purchased transfers from us, as well as maintain emergency contact.

# Air Inclusive Vacations

Air inclusive vacations cover air transport to and from your origin gateway as well as all internal air segments on tour. In order to comply with Homeland Security's "Secure Flight" mandate, all passengers must provide full name, date of birth and gender at time of reservation. Your airline ticket must match the name on your valid, non-expired, government issued photo ID to be shown at the airport (including middle name, first or middle initial).

If you are a member of a participating frequent flyer program, provide the number upon booking and retain the passenger copy of your ticket and boarding pass to ensure that you receive proper credit of your mileage.

Some air tickets are not eligible for mileage accrual.

Whenever possible, we will add charges for air departure taxes to your invoice. Some international arrival and departure fees are not included in your air ticket and must be paid by you on tour in local currency.

# Transportation

#### Transfers

We are pleased to provide you with complimentary airport to hotel, and hotel to airport transfers at the beginning and end of an escorted tour when you purchase an air-inclusive vacation.

Land-only clients who have purchased round trip transfers will be accommodated at the same times as air inclusive clients.

Arrival meeting locations and transfer departure times are provided on your document booklets.

On some programs there may be a waiting period at the airport due to varying flight schedules of other arriving passengers.

If you have secured your own transfer, you may meet your tour manager at the hotel.

Motorcoach Information: We do not own or operate vehicles. We charter quality coaches that are temperature controlled vehicles. Coach size may vary based upon the number of tour patrons. In certain countries, lavatory equipped motorcoaches are not available or the lavatory is for emergency use only.

Frequent stops will be made en route for comfort and convenience.

Seat Rotation: Seats are rotated for the benefit of our tour guests. This fosters communication and enables our guests to enjoy a variety of vantage points on the motorcoach. Guests will rotate seats at least once a day, as directed by the tour manager. In fairness to all, there will be no exceptions to this policy.

Back to Top - Back to Itinerary - Back to Extensions - Back to Options Section - Back to Travel Tips